

CARING HANDS CHILDCARE SERVICES - DFW RATE GUIDE

A standard 3-hours minimum applies to all sittings except for late arrivals.
Hourly rates are based on max. number of children at any given time for all hours of that job.

Tipping is customary and based on customer's 100% satisfaction.

Agency fees are applied at time of booking confirmation unless otherwise noted.

Agency fees are non-refundable with exception of agency error.

All fees are based on a 48 hour or more notice from client.

Orders and cancellations received after agency office hours will not be officially received until the following business day.

In Home Occasional

\$13.50 per hour for 1 child

\$15.50 per hour for 2 children*

\$17.50 per hour for 3 children*

\$19.50 per hour for 4 children*

\$15 Agency Fee per sitting

(\$25 agency fee under 48 hours)

\$13 Agency Fee for standing orders

\$1 additional per hour adult in home - all hours

\$1 additional per hour per pet (food, water, walking, let in/out)

\$.75 per mile to commute child/travel differential**

Clients are required to pay the maximum hours booked for all sittings daily even if they return earlier than expected. Agency fees will be charged to credit/debit card on file at time of booking. Clients pay sitters onsite payable in cash or credit/debit card.

*Additional non-sibling children must have parents registered with Caring Hands.

**Travel differential, if applicable, will be quoted to the client at time of booking if no sitter in their zone is available, at above mileage rate for round trip miles. (Refers to caregivers driving further than their stated service zone to accommodate a customer request when client has agreed to pay overage at per mile rate listed above for round trip. Typically relates to extreme short notice ordering.)

24 Hour Temp Live-In/On-Call

\$280 for 1 child

\$25 Agency Fee per day

\$32 for each additional child

\$25 per pet (food, water, walking, let in/out)

Hours exceeding 24 are charged as new job. (Refer to "In Home Occasional Sitting" rates.)

Group & Church

\$17.50 per hour (3 hr min)

\$18 Agency Fee per sitter per order

\$15 Agency Fee for Standing Orders

Proper sitter to children ratio requirements must be met. (Refer to "Insurance-mandated on-site ratios".)

*Standing Orders - a repeating order executed permanently or until changed or canceled. Must be a minimum of once a week for 30 days.

Special Events/Corporate Events by quote only.

Hotel

\$15.50 per hour for 1 Child

\$25 Agency Fee per shift (fee charged to credit

\$2 per hour for each additional Child

card for reservation per shift)

\$ Venue parking, if any - reimbursed to sitter(s)

Cancellation Fees

No charge for more than 24
hour notice.

Under 24 hours 3-hour
minimum paid to sitter

3-hour minimum paid to sitter if
cancelled at the door.

Agency booking fees are charged at time sitter assignments are confirmed and are non-refundable.

*3 hour minimum payable to sitter if cancelled under 24 hours or at door. If payment not received at time of cancellation, card on file will be charged with an additional 3% processing fee.

Insurance-mandated on-site ratios

They are as follows: 2 children to 1 CH caregiver for ages newborn to 2nd birthday, and 4 children to 1 caregiver for ages 2nd birthday thru 17 yrs. (18th birthday and above is legally adult care and we DO NOT provide supervision or care.) Ratios are an absolute maximum and may not be exceeded at the discretion of any party including agency management. *Agency may support the decision of the on-site contractor in decreasing ratio in certain circumstances in cases of special needs children, or in any case that our sitter is required to give any child/children "one on one" attention. *Ratio negotiated with insurance agency as of January 2017.

Holiday Rates

Easter, Thanksgiving, Christmas Eve, Christmas Day and *New Year's Eve Day are all agency recognized holidays. Sitting for these days will be charged at time and a half.

*NYE day until 4:30pm, see special rate for NYE night.

New Year's Eve

Special rates apply to New Year's Eve only. These are sittings booked after or extending past 4:30pm New Year's Eve. A minimum of 5 hours, plus a \$25 agency fee. Rates for 1 child are \$75. Full prepayment for services required.

\$75 for 1 child for 5 hours*

\$25 Agency Fee

\$100 for 2 children for 5 hours*

\$125 for 3 children for 5 hours*

*additional hours will be 1-1/2 times usual rate

No cancellations will be accepted.

Clients will pay all hours originally booked even if arriving home early.

Group sittings at special rates by quote.

Agency Office Hours